SMITHVILLE missouri

Board of Aldermen Request for Action

MEETING DATE: 8/18/2026 **DEPARTMENT:** Finance

AGENDA ITEM: Resolution 1608, Approving a Water and Wastewater Leak Adjustment Request

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REQUESTED BOARD ACTION

Motion to approve Resolution 1608, approving a water and wastewater leak adjustment request for Randy Kienzle in the amount of $279.55.

SUMMARY

The City has received notice from Randy Kienzle, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Section 705.110 of the Code of Ordinances have been met.

On or about June 30, 2026, the Utilities Division obtained electronic reads of water usage for the month of June. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the June billing cycle, Randy Kienzle had started the cycle with a read of 221 and finished the billing cycle with a read of 438, which resulted in consumption of 21,700 gallons. This amount was more than twice the established monthly average. As required by Section 705.110, Randy Kienzle has provided proof of repair/maintenance of the service line leak which caused the high usage during the June billing cycle.

On or about July 30th, 2026, the Utilities Division obtained electronic reads of water usage for the month of June. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the July billing cycle, Randy Kienzle had started the cycle with a read of 438 and finished the billing cycle with a read of 857, which resulted in consumption of 41,900 gallons. This amount was more than twice the established monthly average. As required by Section 705.110, Randy Kienzle has provided proof of repair/maintenance of the service line leak which caused the high usage during the July billing cycle.

If approved, the leak adjustment would issue a credit of $279.55 to Randy Kienzle utility account.

PREVIOUS ACTION

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE
Per Ordinance residential customers are eligible to apply for water and wastewater adjustments, but non-residential customers are eligible to apply for wastewater adjustments only.

FINANCIAL CONSIDERATIONS
Reduce utility revenues by $279.55.

ATTACHMENTS

☐ Ordinance	☐ Contract
☒ Resolution	☐ Plans
☐ Staff Report	☐ Minutes
☒ Other: Repair Documentation	

RESOLUTION 1608

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR RANDY KIENZLE IN THE AMOUNT OF $279.55

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Randy Kienzle, a residential utility billing customer with account 08-000400-00, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be $279.55.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of $279.55 shall be credited to account 08-000400-00 of residential utility billing customer Randy Kienzle.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 18th day of August, 2026.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk

Water and Wastewater Leak Adjustment Request

Utility Customer Name: Randy Kienzle

Utility Service Address: 110 Lakeland Dr

Utility Account Number: 08-000400-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be $279.55 at the Board of Alderman meeting on 8/18/2026.

Upon resolution by the Board of Alderman, I, Randy Kienzle, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Randy Kienzle 8/4/26

Customer's Signature Date

COLEMAN Equipment Inc.

112 NE 92 Highway
Smithville, Mo 64089
816-532-8288

Kubota TORO Dingo

SALES • RENTAL • SERVICE • P

Invoice #	200-20975
Date	7/31/2026
Time	16:34

PO #:	
Contract #:	10155
Document #:	200-19040

Salesman:	Stephanie Phelps
Terms:	PAID
Due Date:	07/31/2026

Rental Invoice

Randy Kienzle		
110 Lakeland Drive		
Smithville	MO	64089
Contact	Kienzle, Randy (816) 519-4746	

Equipment Location:
Home
Contact

Visa #: ************5892; KIENZLE; Token;TOTAL USD $269.44; APPROVED: 637686; CONSUMER SURCHARGE FEE: $0.00

Description	Rental Period	Base Rate	Qty	Extended Rate	Previous Billing	Overage Charges	Subtotal	Sales Tax	Total
(75577) -KBCAZ05CJN3D10259-Kubota K008-5 Excavator, Foldable ROPS	Day	$215.0000	1.00	$215.00	$0.00	$0.00	$215.00	$19.30	$234.30
(82959) -41727-1-5-Kubota K7768 12" bucket for K008	Day	$60.0000	1.00	$60.00	$0.00	$0.00	$0.00	$0.00	$0.00
Customer Deposit-		$150.0000	1.00	$150.00	($150.00)	$0.00	$0.00	$0.00	$0.00
Basic - Theft and Damage Waiver-		$32.2500	1.00	$32.25	$0.00	$0.00	$32.25	$2.89	$35.14

Cash	Check	Check #	CC	CC Type	On Acct.	Mfg Credit	CIT	Deposit	Other
$0.00	$0.00		$269.44	Emergepay	$0.00	$0.00	$0.00	$0.00	$0.00

Summary of Charges	
$247.25	Taxable
$0.00	Non-Taxable
$247.25	Subtotal
$22.19	Sales Tax
$269.44	**Total**
$269.44	**Amount Tendered**
$0.00	Change Due

Please Return Equipment to Original Location

Customers who return equipment to an alternate location than where it was picked up will incur $250 drop fee. This will be charged on the final rental billing at the close of a rental.

For Credit Card Transactions:

By signing I certify that I am authorized to use this Account, to sign this receipt, and that I agree that the total amount of this invoice is repayable in accordance with the Credit Agreement applicable to the Account.

Customer Signature	Date

Exempt Tax Cert #:	
Expiration Date:	12/31/9999

COLEMAN Equipment Inc.
112 NE 92 Highway
Smithville, Mo 64089
816-532-8288

Kubota TORO Dingo

SALES • RENTAL • SERVICE •

RENTAL CONTRACT

Contract #	10155
Date	7/30/2026

PO #	
Salesman:	Stephanie Phelps

Randy Kienzle		
110 Lakeland Drive		
Smithville	MO	64089
Contact	Kienzle, Randy (816) 519-4746	

DOT #	
Commodity	
Location of Use:	Home

	Date	Time
Out	07/31/2026	4:19 PM
Due	08/01/2026	4:19 PM

Insurance Carrier		
Insurance Type		
Policy Number		
Contact Name		
Contact Phone		
Exp. Date	01/01/0001	01/01/0001
Policy Limit		
Policy Deductible		

Operator Information			
Name		DL#	
Address1		DL State	
Address2		DL Type	
City		DL Exp	01/01/0001
State		Birth Date	01/01/0001
Zip		Other	
Phone			

Description	Rental Period	Rate	Qty	Discount	Subtotal	Sales Tax	Total
(75577) -KBCAZ05CJN3D10259-Kubota K008-5 Excavator, Foldable ROPS ($26,750.00)	Day	$215.00	1.00	0.00%	$215.00	$19.30	$234.30

Usage	Machine Hours	Miles
Out	110.30	0.00
In	0.00	0.00

	Rental Period	Base Rate	Clock Hrs. Inc.	Clock Hr. Overage Rate	Machine Hrs. Inc.	Machine Hr. Overage Rate	Mileage Inc.	Mileage Overage Rate	Other Inc.	Other Overage Rate
☑	Day	$215.0000	24	$8.96	8	$26.87		$0.00		$0.00
☐	Week	$645.0000	168	$3.84	40	$16.12		$0.00		$0.00
☐	Month (4 weeks)	$1,935.0000	672	$2.88	160	$12.09		$0.00		$0.00
☐	Daily Min.	$146.2000	4	$36.55	4	$36.55		$0.00		$0.00
☐	Day - Demo	$215.0000	24	$8.96	8	$26.87		$0.00		$0.00
☐	Daily Min. - Demo	$146.2000	4	$36.55	4	$36.55		$0.00		$0.00
☐	Day - Shop Loaner	$215.0000	24	$8.96	8	$26.87		$0.00		$0.00
☐	Week - Shop Loaner	$645.0000	168	$3.84	40	$16.12		$0.00		$0.00
☐	Month - Shop Loaner	$1,935.0000	672	$2.88	160	$12.09		$0.00		$0.00
☐	Day - Advantage	$215.0000	24	$8.96	8	$26.87		$0.00		$0.00
☐	Week - Advantage	$645.0000	168	$3.84	40	$16.12		$0.00		$0.00
☐	Month - Advantage	$1,935.0000	672	$2.88	160	$12.09		$0.00		$0.00

Contract #:	10155	Contract Date:	07/30/2026	Customer Name:	Randy Kienzle

(82959) -41727-1-5-Kubota K7768 12" bucket for K008 ($675.00)	Day	$60.00	1.00	100.00%	$0.00	$0.00	$0.00

Usage	Machine Hours	Miles
Out	0.00	0.00
In	0.00	0.00

	Rental Period	Base Rate	Clock Hrs. Inc.	Clock Hr. Overage Rate	Machine Hrs. Inc.	Machine Hr. Overage Rate	Mileage Inc.	Mileage Overage Rate	Other Inc.	Other Overage Rate
☑	Day	$60.0000	24	$2.50		$0.00		$0.00		$0.00
☐	Week	$180.0000	168	$1.07		$0.00		$0.00		$0.00
☐	Month (4 weeks)	$540.0000	672	$0.80		$0.00		$0.00		$0.00
☐	Daily Min.	$40.8000	4	$10.20		$0.00		$0.00		$0.00
☐	Day - Demo	$60.0000	24	$2.50		$0.00		$0.00		$0.00
☐	Daily Min. - Demo	$40.8000	4	$10.20		$0.00		$0.00		$0.00
☐	Day - Shop Loaner	$60.0000	24	$2.50		$0.00		$0.00		$0.00
☐	Week - Shop Loaner	$180.0000	168	$1.07		$0.00		$0.00		$0.00
☐	Month - Shop Loaner	$540.0000	672	$0.80		$0.00		$0.00		$0.00
☐	Day - Advantage	$60.0000	24	$2.50		$0.00		$0.00		$0.00
☐	Week - Advantage	$180.0000	168	$1.07		$0.00		$0.00		$0.00
☐	Month - Advantage	$540.0000	672	$0.80		$0.00		$0.00		$0.00

Customer Deposit - ☐	$150.00	1.00	0.00%	$0.00	$0.00	$0.00
Basic - Theft and Damage Waiver - ☐	$32.25	1.00	0.00%	$32.25	$2.89	$35.14

Summary of Charges	
$247.25	Taxable
$0.00	Non-Taxable
$247.25	Subtotal
$22.19	Sales Tax
$269.44	**Total**

Customer Signature	Date

SMIT
missouri

Water and Wastewater L

Utility Customer Name: Randy Kienzle

Utility Service Address: 110 Lakeland Dr

Utility Account Number: 08-000400-00

The residential utility billing customer referen
leak and is requesting a leak adjustment. C
of the month(s) in question is more than two
property, no other leak adjustment has occu
period, covers a single event and repair rece

SMITHVILLE
missouri

Thea Gomez
Finance and Payroll Administrator

107 W. Main St. • Smithville, MO 64089

smithvillemo.org

P: (816) 532.3897
tgomez@smithvillemo.org

Customer's Signature

MENARDS-KANSAS CITY N
3701 NW 90TH STREET
KANSAS CITY, MO 64154

KEEP YOUR RECEIPT
RETURN POLICY VARIES BY PRODUCT TYPE
Unless noted below allowable returns for items on this receipt will be in the form of an in-store credit voucher if the return is done after 10/31/26

If you have questions regarding the charges on your receipt, please email us at:
KNCNfrontend@menards.com

Sale Transaction

3/4" 90 DEG BRASS ELBOW 6809719	12.89
3/4"PJX3/4"PJ CTS UNION 6914732	29.99
1/2-3/4 QC REMOVAL TOOL 6945350	1.99
3/4"X10' PEX BLUE STICK 6808514	4.99
TOTAL	49.86
TAX KANSAS CIT-MO 8.725%	4.35
TOTAL SALE	54.21
VISA CREDIT 9292	54.21

Auth Code:01900C
Contactless
a0000000031010
ARQC - 81b7ad927fb3f876

TOTAL NUMBER OF ITEMS = 4

THE FOLLOWING REBATE RECEIPTS WERE PRINTED FOR THIS TRANSACTION:

Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: Randy Kienzle

Utility Service Address: 110 Lakeland Drive

Utility Account Number: 08-000400-00

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

   City's normal water rate (per 1,000 gallons): $11.96
   Average monthly water usage for this property: 1,400 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

   City's wholesale water rate (per 1,000 gallons): $7.14

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
   If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

   City's normal wastewater rate (per 1,000 gallons): $10.17
   Average monthly wastewater usage for this property: 1,400 gallons
   Was the leak inside or outside the home: outside
   Was the wastewater billed winter average or actual usage: winter average

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
21,700 gallons @ 11.96 per 1,000 gallons =	259.53
Adjusted Water Bill Amount	
2,800 gallons @ 11.96 per 1,000 gallons =	33.49
+ 18,900 gallons @ 7.14 per 1,000 gallons =	134.95
	168.44
Water Discount =	91.09
Original Wastewater Bill Amount	
1,400 gallons @ 10.17 per 1,000 gallons =	14.24
Adjusted Wastewater Bill Amount	
1,400 gallons @ 10.17 per 1,000 gallons =	14.24
Wastewater Discount =	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
41,900 gallons @ 11.96 per 1,000 gallons =	501.12
Adjusted Water Bill Amount	
2,800 gallons @ 11.96 per 1,000 gallons =	33.49
+ 39,100 gallons @ 7.14 per 1,000 gallons =	279.17
	312.66
Water Discount =	188.46
Original Wastewater Bill Amount	
1,400 gallons @ 10.17 per 1,000 gallons =	14.24
Adjusted Wastewater Bill Amount	
1,400 gallons @ 10.17 per 1,000 gallons =	14.24
Wastewater Discount =	0.00

Total Discount = **279.55**

Updated with 11/1/2024 Rates